

## **Job Title: Quality Assurance (QA) Specialist**

**Location: Gurgaon, India**

**Job Type: Full-Time**

### **About Us:**

We are an innovative, SaaS company focused on delivering high-quality software solutions to our customers. As we continue to grow, we're looking for a meticulous Quality Assurance Specialist to ensure our products meet the highest standards of quality and reliability.

### **Role Overview:**

As a QA Specialist, you will play a critical role in testing and validating our product features, identifying issues, and working closely with developers to ensure quality standards. Your work will help enhance the user experience and prevent issues before they reach our customers.

### **Key Responsibilities:**

- Develop, execute, and maintain test plans and cases to ensure product quality.
- Identify, document, and track bugs, inconsistencies, and other product issues.
- Collaborate with product managers and developers to understand requirements and provide feedback on testability.
- Conduct functional, regression, and usability testing for new features and updates.
- Implement automated tests where applicable and optimize the testing process to enhance efficiency.
- Ensure product releases meet quality and performance standards.

### **Required Skills and Qualifications:**

- **Experience:** 2+ years of experience in software quality assurance or testing, preferably in a SaaS environment.
- **Technical Skills:** Familiarity with QA tools such as Selenium, JIRA, and/or TestRail; basic understanding of SQL and scripting for automation testing is a plus.
- **Attention to Detail:** Strong attention to detail and analytical skills to detect and document bugs accurately.
- **Communication:** Excellent written and verbal communication skills to collaborate effectively with cross-functional teams.
- **Problem-Solving:** Ability to troubleshoot issues, identify root causes, and suggest solutions.
- **Mindset:** Proactive and user-centric mindset with a passion for quality.

**Preferred Qualifications:**

- Experience with automation testing tools and CI/CD pipelines.
- Familiarity with Agile development practices and a fast-paced startup environment.
- Basic understanding of frontend and backend technologies.